

YOUR DETAILS

Your Name: _____

CELL Number: _____ Email Address: _____

Address (where a replacement can be sent):

PRODUCT DETAILS

Item description _____

Fault description: _____

Purchase date: _____ Return Date: _____

Store where purchased: _____

FOR OFFICE USE ONLY

DATE: _____ S/N _____ M/D _____

Fault description: _____

Action taken: _____

Terms and Conditions:

Veaudry heat stylers carry a 1 year guarantee against manufacturing faults. **You will required to send your styler, accompanied with this form and the original proof of purchase receipt to: Veaudry 70 Carmine Drive, Unit E0-2 Burgundy Estate, Cape Town, 7500 Att: Return Dept.** Once received you will be notified of the action taken by Veaudry and should your styler be within the guarantee period and qualify to be replaced, it will be replaced with a new styler which will carry a new one year guarantee. In the case that Veaudry has discontinued your model, Veaudry reserves the right to replace it with a similar model at the same or higher value. Please note that claims must be accompanied with the original proof of purchase in order to be processed, - claims that do not have an original proof of purchase will not qualify. Please note that your Veaudry styler is not guaranteed against mishandling, dropping, scratching, tampering with the housing, removing / replacing the plug, tampering or removing the warning labels will void the guarantee and general wear and tear. Please note that Veaudry does not fix or repair heat stylers, units replaced within the guarantee period are replaced with new units. Veaudry does not endorse any outlets that claim to fix our stylers.

Signature of claimant

**Signature of tester
over printed with name**

**Signature of management
over printed with name**